

Iowa Primary Care Association

2018 ANNUAL REPORT



Last year proved to be another successful year for Iowa's community health centers. We provided care to over 203,000 Iowans through almost 730,000 visits for medical, dental, behavioral health, vision, enabling services, and a wide array of other needs.

Community health centers are committed to welcoming all, providing care to all ages – from infants to the elderly – and regardless of income or insurance status. While patient demographics look different in urban versus rural areas, nearly 22% of health center patients statewide have private health insurance, 24% are uninsured, 46% have Medicaid, and over 70,000 are children. In 2017, we also served almost 8,500 homeless adults and children and nearly 3,500 Veterans.

As Iowa's community health centers continue our mission of providing high quality, affordable primary and preventive health care services to vulnerable populations, we are also focused on developing innovative solutions and partnerships to help address the always evolving health care system.

Our work has centered on four main themes: we're health care innovators, we're economic drivers, we provide quality care, and we ensure access. This annual report provides a summary of our tremendous accomplishments from the last year and a look into the health centers of Iowa that provide exceptional care to some of the state's most vulnerable populations.

We look forward to continuing to build meaningful partnerships throughout 2018 as we work to address the needs of our patients and communities.

Theodore J. Boesen, Jr.
Chief Executive Officer
Iowa Primary Care Association, InConcertCare, and IowaHealth+

Across the state of Iowa, community health centers are filling gaps in care for underserved populations located in both rural and urban areas. At the heart of our work are our patients and our commitment to provide high quality services from providers who truly care about their patients.



As the Board Chair of the Iowa Primary Care Association, I am excited about the progress we've made in developing innovative solutions to health care issues in Iowa, and look forward to working together to ensure everyone has access to high quality health care services.

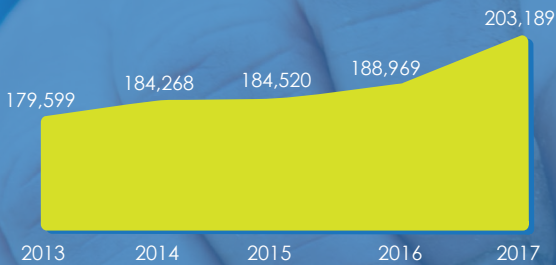
Tom Bowman
Chief Executive Officer
Community Health Care, Inc. Board Chair
Iowa Primary Care Association

Who We Served in 2017



PATIENT TRENDS

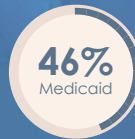
Patients Served 2013-2017



Enabling Services

- Outreach
- Transportation
- Interpretation
- Case Management
- Health Education
- Eligibility Assistance

46% of patients are covered by Medicaid. Health centers serve 17% of the Medicaid population in Iowa.



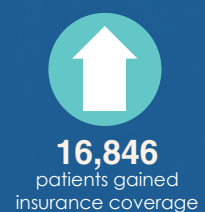
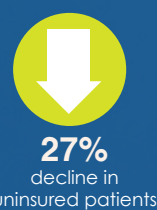
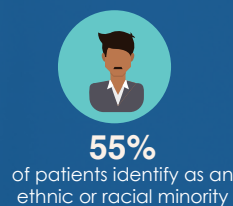
24% of health center patients are uninsured.

20% of patients are best served in a language other than English.



94% of health center patients are 200% or below the Federal Poverty Level.

In the past 5 years:



We're Health Care Innovators

Iowa's health centers are working together to develop innovative ways to address the rapidly changing health care system and the unique, complex needs of our patients.

Social Determinants of Health

Health centers are leaders in addressing social determinants of health (SDOH) – factors that affect a person's health beyond their traditional health care needs.

Health centers are adopting the use of Protocol for Responding to and Assessing Patients' Assets, Risks, and Experiences (PRAPARE) – a national effort to collect the data needed to better understand and act on patients' SDOH.

In partnership with the Iowa Healthcare Collaborative, the Iowa PCA has provided technical assistance to health care providers in Iowa on SDOH as part of the State Innovation Model (SIM) grant.

UnitedHealthcare Partnership

Iowa's health centers are leading the way nationally for health system delivery and payment reform.

Since July 2016, IowaHealth+ has engaged in a partnership with UnitedHealthcare that focuses on ensuring patients' same day access to care, appropriate follow-up care for patients recently discharged from a hospital emergency department or inpatient stay, and regular Primary Care Provider (PCP) visits for a cohort of high risk patients.

The partnership also emphasizes providing high quality primary care and preventive services while reducing patients' cost of care.

Behavioral Health

Health centers are leaders in integrating medical, dental, behavioral health, pharmacy, and other services.

Health centers are working to address substance use disorders (SUD), such as opioid addiction, in a number of ways including providing Medication Assisted Treatment (MAT), increasing access to services in rural communities through telehealth, and addressing the complex needs of patients which can include mental health and/or substance use.

We're stepping up to help communities tackle this pressing need.

Cutting Edge for Health IT

Health centers continue to be on the forefront of health information technology.

Health centers are empowering our patients to make good health care decisions by providing them access to patient portals. The availability of robust health information technology allows for communication between providers and staff, improving the overall care of patients.

The availability of telehealth services allows for behavioral health virtual consults and virtual visits, increasing access for patients living in rural areas.



We're Economic Drivers

Health centers across the United States save the health care system \$24 billion annually. Iowa health centers are economic drivers that save the state's health care system money and have a positive impact on local communities.

Impact in Iowa

Iowa's health centers have a \$35.5 million economic impact in Iowa. This is felt most strongly in rural and underserved areas, bolstering quality of life. In total, health centers employ over 1,600 individuals.

Lower Cost of Care

A study of 13 states found health centers each year save Medicaid, on average, \$2,371 (or 24%) per person in total cost of care when compared to other providers. In Iowa, the cost of care at health centers is 27% lower than other providers.

Cost-Effective Medicaid Providers

Health centers are also cost-effective Medicaid providers, serving 13.6% of all Medicaid beneficiaries in Iowa, but representing only 1.21% of the state of Iowa's total Medicaid expenditures.

Productive Providers

Iowa's health centers use Lean and Six Sigma training to increase efficiency and productivity. One health center recently increased provider productivity by 50% by using these techniques and tools for process improvement.

\$35.5 Million
impact in Iowa

27% lower
cost of care

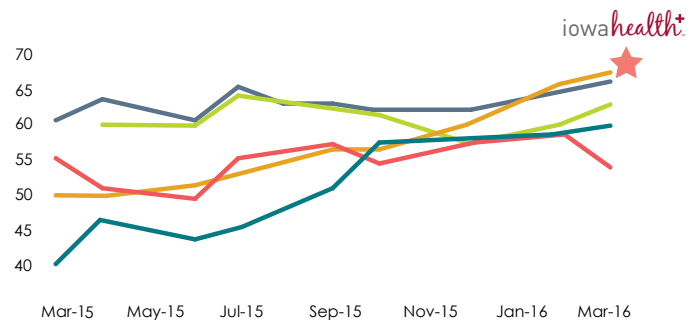
Only 1.21%
of Medicaid expenditures

50% Increase
in provider productivity

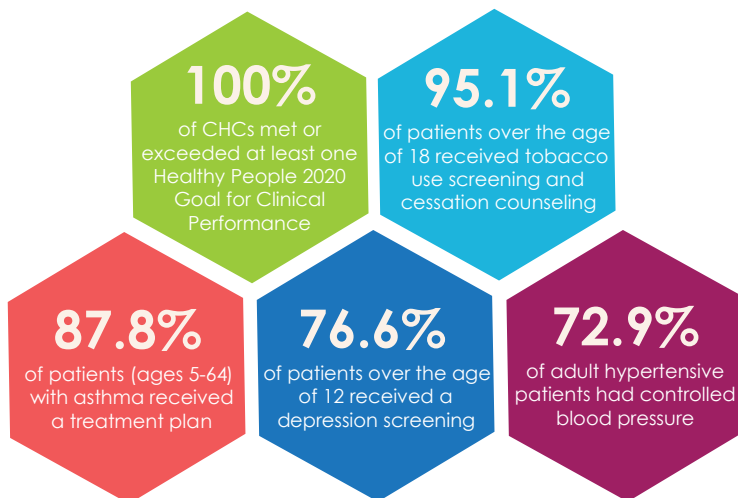
We Provide Quality Care

Iowa's health centers exceed our national peers in a variety of quality metrics. IowaHealth+ achieved the highest Value Index Score among Accountable Care Organizations, meaning our Iowa Medicaid Quality Rating is greater than or equal to other health systems.

Accountable Care Organization Value Index Score (VIS)



Iowa Medicaid Quality Rating \geq Other Health Systems

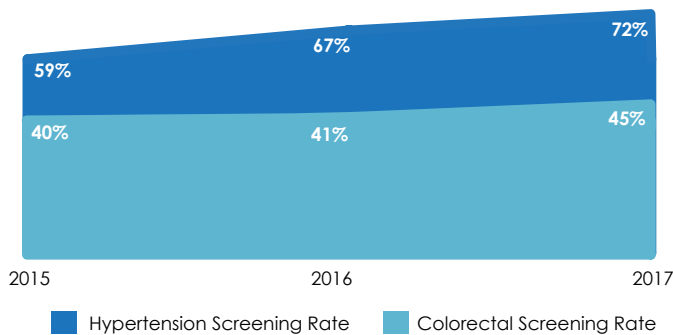


We Ensure Access

Iowa's health centers provide access to quality care for the underserved in Iowa. Health centers fill gaps in care for patients located in both urban and rural areas.

Transformation Collaborative

The Iowa PCA's Transformation Collaborative is working to use performance improvement processes to increase the quality of care at health centers, particularly in the areas of hypertension and colorectal cancer.



600 staff trained

Nearly 600 health center staff members were trained in the teach-back method to ensure clinician/patient communication is effective.

Special Populations

Health centers are dedicated to providing access to services to special populations that typically go without care. Our 2017 impact includes:



8,490
HOMELESS PATIENTS
SERVED



3,477+
VETERANS SERVED



1,634
SBIRT SCREENINGS

SBIRT – Screening, Brief Intervention, and Referral to Treatment – is an evidence-based practice used to identify, reduce, and prevent problematic use, abuse, and dependence on alcohol and illicit drugs.

Annual Awards

During the 2017 Annual Conference, the Iowa PCA recognized four recipients for their dedication to the health center mission. These individuals were nominated by their peers for their extraordinary work at their respective health centers.

Carl A. Kulczyk Memorial Award

Nancy Dykstra, Executive Director
Promise Community Health Center

Unsung Hero Award

Roger Lacey, Board Member
Primary Health Care, Inc.

Outstanding Provider Award

Shilo Hilger, DDS
River Hills Community Health Center

Lifetime Achievement Award

Jennifer Lightbody, CEO
Peoples Community Health Clinic, Inc.



Improving Veterans' Behavioral Health Screening and Access to Treatment

A Partnership between the Veterans Rural Health Resource Center, Community Health Centers of Southeastern Iowa, and the Iowa Primary Care Association

As part of a growing effort within the US Department of Veterans Affairs' (VA) at the national level to partner outside their traditionally closed health care system, Community Health Centers of Southeastern Iowa (CHC/SEIA) is partnering with the Veterans Rural Health Resource Center, Iowa City; the Iowa City VA Hospital's Primary Care Behavioral Health Integration services; and the Iowa Primary Care Association.

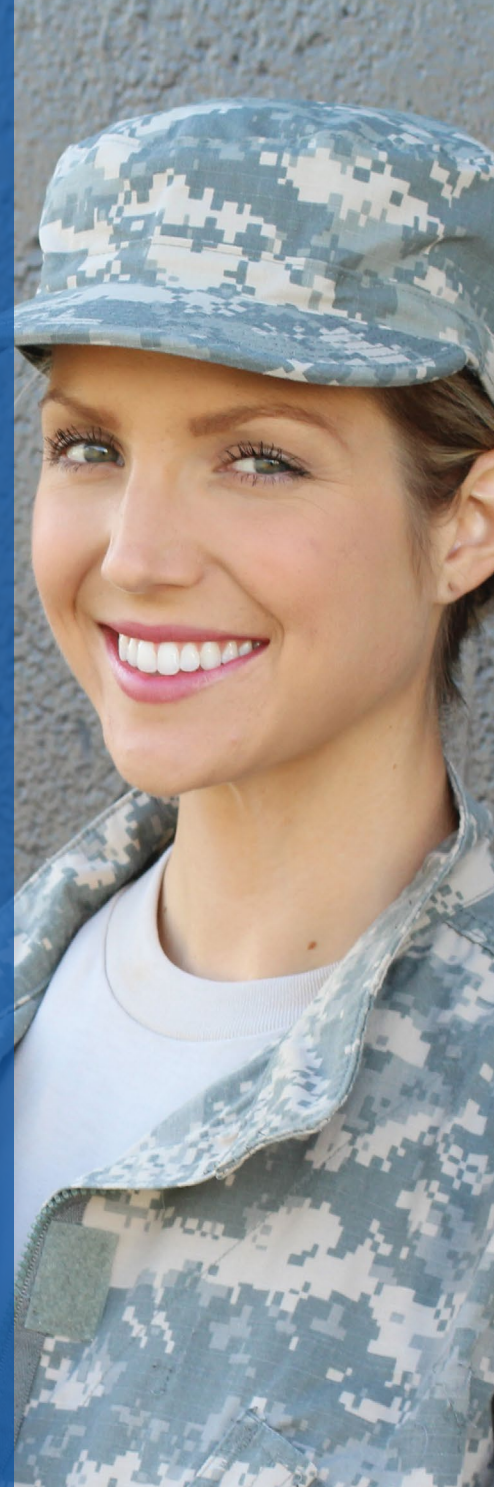
Partners aim to ensure Veterans with behavioral health issues are identified and engaged in care, and that the care delivered is seamlessly coordinated among the two systems. Goals of the project include:

- Identify Veterans presenting at CHC/SEIA for care;
- Assist interested Veterans with exploring eligibility and applying for Veterans' health care benefits;
- Screening Veterans for behavioral health issues; and
- Ensuring Veterans who screen positive have access and are connected with behavioral health services at the health center or VA.

The significance of this project is tremendous, as there is great interest from the national level – both the VA and the Health Resources and Services Administration (HRSA) – in this small Iowa project. In recent years there have been attempts made elsewhere in the country to coordinate care and integrate systems, but none have been successful to date, as there are challenges on all sides.

Despite the challenges, all parties remain committed to assisting Veterans. Successes to date include additional behavioral health screening tools at CHC/SEIA and health center staff access to the VA's health record. Training for health center staff has focused on Veterans culture, the VA integrated care model, and eligibility. Identified Veterans at the health center are contacted to discuss interest in VA care.

While these are just some of the steps accomplished to date, all lay the groundwork for care coordination between the two systems, and the ultimate potential for integrated care to occur.



Underserved Champion



In February 2017, the Iowa PCA presented Iowa Legal Aid with the 2017 Underserved Champion Award. This award is presented annually to an organization or individual dedicated to assisting underserved populations in Iowa.

Iowa Legal Aid is an important resource for those facing socioeconomic and environmental challenges, which can increase the likelihood of health problems and hospitalizations. Since the inception of the Medical Legal Partnership, Iowa Legal Aid has provided legal services to patients and support for health center staff on a range of issues including, but not limited to public benefits, housing, educational support, disability services, and intimate partner violence.

By addressing complex social issues faced by low-income people, the societal factors causing the need for health care services will be addressed, stress will be reduced, access to preventive medicine will be increased, and general well-being will be improved, leading to better health outcomes.

All Care Health Center

Council Bluffs



21,523
PATIENT VISITS



5,426
PATIENTS SERVED



466
HOMELESS PATIENTS SERVED



21+
VETERANS SERVED



12,595
MEDICAL VISITS



5,939
DENTAL VISITS



764
BEHAVIORAL HEALTH VISITS



2,225
ENABLING SERVICES VISITS

Bill Wypyski, Executive Director

bwypyski@allcarehealthcenter.org

(712) 325-1990 www.allcarehealthcenter.org

allcarehc @allcarehealthcenter

@allcarehealthcenter

All Care Health Center

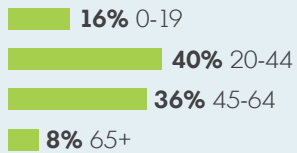
902 South 6th Street
Council Bluffs, IA 51501

Health Center Highlight: Homeless Outreach Programs

Through collaborative efforts with MICAH House and New Visions Homeless shelters, All Care Health Center is working to increase opportunities for medical and dental health services to southwest Iowa's homeless population. Integrating health care into the stability plan for homeless, with on-site care at shelters, helps to diagnose needs that will provide for a route to better overall health, promotes hope, and a positive future focus.

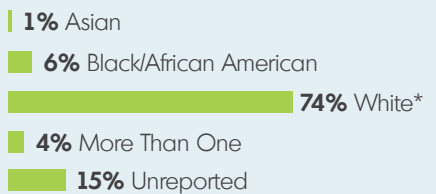
age of patients

% of patients in each age group



race & ethnicity

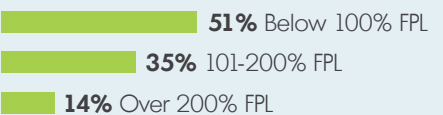
% of patients by race and ethnicity



*17% indicate they're of Hispanic/Latino origin

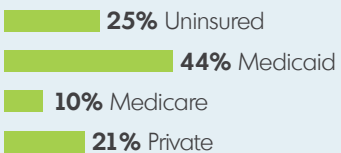
patient income

as % of federal poverty level based on # of patients



insurance source

based on # of patients



Community Health Care, Inc.

Davenport; Clinton; Moline, IL;
East Moline, IL; Rock Island, IL



120,451
PATIENT VISITS



37,056
PATIENTS SERVED



720
HOMELESS PATIENTS
SERVED



326+
VETERANS SERVED



92,083
MEDICAL VISITS



24,819
DENTAL VISITS



3,549
BEHAVIORAL
HEALTH VISITS

Tom Bowman, CEO
tbowman@chcqca.org

563-336-3000 www.chcqca.org

communityhealthcareinc @commhealthqc

CHC Medical Clinic
500 West River Drive
Davenport, IA 52801

East Moline Clinic
708 15th Avenue
East Moline, IL 61244

Edgerton Clinic
1510 East Rusholme Street
Davenport, IA 52803

CHC Dental Clinic
125 Scott Street
Davenport, IA 52801

Rock Island Clinic
2750 11th Street
Rock Island, IL 61201

Adult Rehabilitation Center
4001 North Brady Street
Davenport, IA 52806

CHC Homeless Clinic
303 West 6th Street
Davenport, IA 52801

Robert Young Center
2200 3rd Avenue
Rock Island, IL 61201

Moline Clinic
1106 4th Avenue
Moline, IL 61265

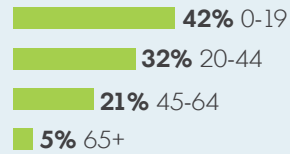
Clinton Clinic
925 South 4th Street
Clinton, IA 52732

Health Center Highlight: Behavioral Health Partnership

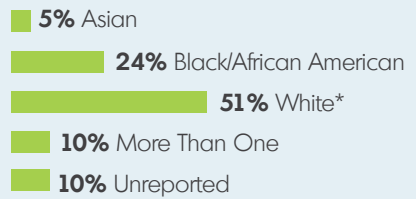
Community Health Care, Inc. (CHC) leveraged an existing partnership with the Robert Young Center for Community Mental Health, a Unity Point affiliate, and funding from the local United Way to create a dynamic behavioral health service and care coordination program for the patients of CHC. Over the last three years, CHC has been able to fully integrate five clinic locations with on-site behavioral health counselors for a seamless transition of care between primary care providers and behavioral health partners. Care is coordinated outside of CHC by directing patients to other behavioral health providers in the area. CHC is now providing nearly 700 behavioral health visits on a monthly basis throughout the organization.



age of patients : % of patients in each age group

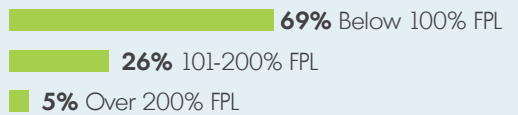


race & ethnicity : % of patients by race and ethnicity

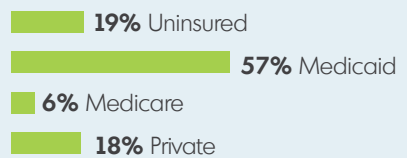


*17% indicate they're of Hispanic/Latino origin

patient income : as % of federal poverty level based on # of patients



insurance source : based on # of patients



Community Health Center of Fort Dodge

Fort Dodge; Dayton



22,131
PATIENT VISITS



6,787
TOTAL PATIENTS



7
HOMELESS PATIENTS SERVED



362+
VETERANS SERVED



14,880
MEDICAL VISITS



5,175
DENTAL VISITS



2,076
BEHAVIORAL HEALTH VISITS

Renaë Kruckenberg, CEO

rkruckenberg@chcfortdodge.com

(515) 576-6500 www.chcfd.com

Community Health Center of Fort Dodge @CHC_FD

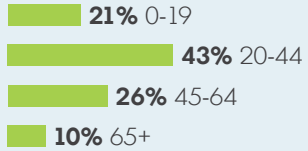
Community Health Center of Fort Dodge

126 North 10th Street
Fort Dodge, IA 50501

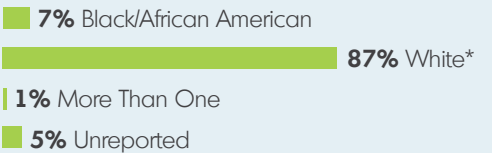
Dayton Clinic

24 South Main Street
Dayton, IA 50530

age of patients : % of patients in each age group

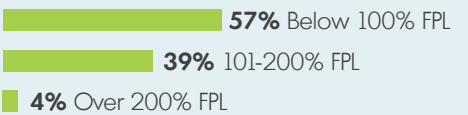


race & ethnicity : % of patients by race and ethnicity

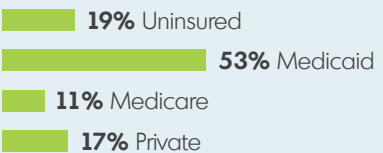


*11% indicate they're of Hispanic/Latino origin

patient income : as % of federal poverty level based on # of patients

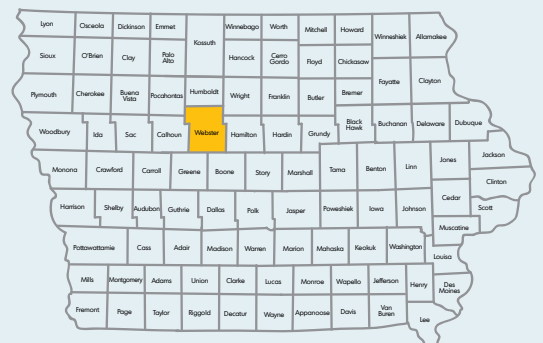


insurance source : based on # of patients



Health Center Highlight: Partnership with Local Jail

Community Health Center of Fort Dodge (CHCFD) has developed a partnership with the Webster County Jail to provide health care services for inmates. Each week, a CHCFD provider is available to provide services at the jail. Inmates are also brought to CHCFD's clinic in Fort Dodge for care.



Community Health Centers of Southeastern Iowa

West Burlington; Keokuk; Columbus City; Hamilton, IL



57,414
PATIENT VISITS



16,827
PATIENTS SERVED



30
HOMELESS PATIENTS SERVED



506+
VETERANS SERVED



39,868
MEDICAL VISITS



15,542
DENTAL VISITS



2,004
BEHAVIORAL HEALTH VISITS

Ronald W. Kemp, CEO
rkemp@chcseia.com

(319) 753-2300

www.chcseia.com

chcseia

West Burlington Clinic
1706 West Agency Road
West Burlington, IA 52655

Hamilton Clinic
951 Broadway Street
Hamilton, IL 62341

Keokuk Clinic
400 North 17th Street
Keokuk, IA 52632

Keokuk Dental Clinic
3460 Main Street
Keokuk, IA 52632

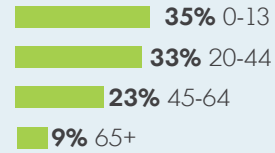
Louisa County Clinic
2409 Spring Street
Columbus City, IA 52737

Health Center Highlight: HCV Partnership

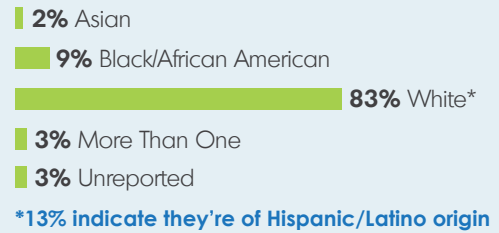
Together with the Iowa Department of Public Health, the Iowa PCA developed a partnership with University of Iowa Hospitals and Clinics hepatologists to provide education and ongoing consultation to providers at Community Health Centers of Southeastern Iowa to treat HCV eligible patients on-site, alleviating barriers to accessing care and treatment.

CHC/SEIA has also partnered with Walgreens Specialty Pharmacy to assist with approval on HCV prescriptions and access to treatment, especially for uninsured/underinsured individuals.

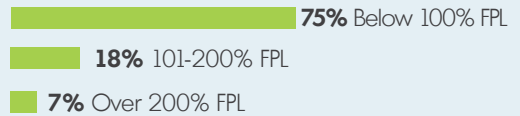
age of patients : % of patients in each age group



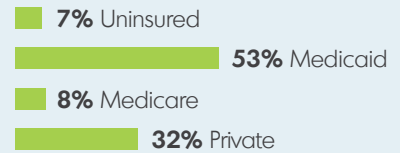
race & ethnicity : % of patients by race and ethnicity



patient income : as % of federal poverty level based on # of patients



insurance source : based on # of patients



Community Health Centers of Southern Iowa

Leon; Lamoni; Albia; Centerville; Chariton; Corydon; Mt. Ayr



51,662
PATIENT VISITS



8,642
PATIENTS SERVED



241
HOMELESS PATIENTS
SERVED



213
VETERANS SERVED



21,844
MEDICAL VISITS



2,893
DENTAL VISITS



26,423
BEHAVIORAL
HEALTH VISITS



223
VISION VISITS



279
OTHER VISITS

Samantha Cannon, CEO

scannon@chcsi.org

(641) 446-2383

www.chcsi.org

CHCSouthernIowa

@CHCofSouthernIA

Leon Facility

302 NE 14th Street
Leon, IA 50144

Lamoni Facility

802 East Ackerly
Lamoni, IA 50140

Albia Facility

12 West Washington Avenue
Albia, IA 52531

Centerville Facility

221 East State Street
Centerville, IA 52544

Chariton Facility

125 South Grand
Chariton, IA 50049

Corydon Facility

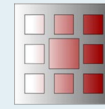
102-104 North Franklin
Corydon, IA 50060

Ringgold County Courthouse

109 West Madison Street
Mt. Ayr, IA

Graceland University

Student Health Services
1 University Place
Walker Residence Hall
Lamoni, IA 50140

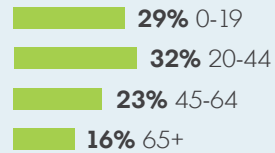


Community Health Centers
of Southern Iowa

an iowa *health+* center

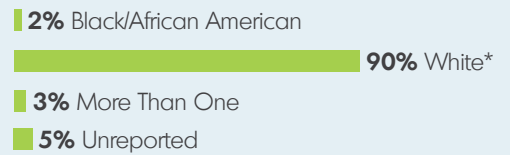
age of patients

• % of patients in each age group



race & ethnicity

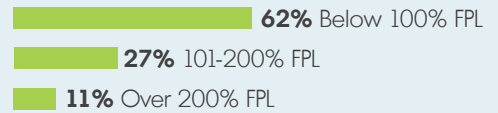
• % of patients by race and ethnicity



*3% indicate they're of Hispanic/Latino origin

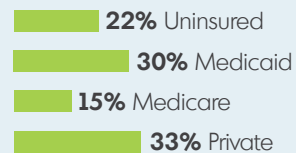
patient income

• as % of federal poverty level based on # of patients



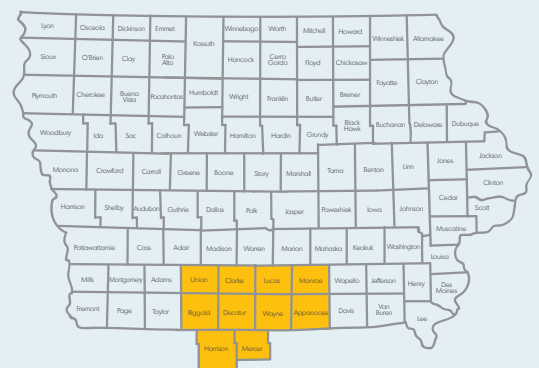
insurance source

• based on # of patients



Health Center Highlight: Growing to Meet the Needs of Patients

2017 was a year of tremendous growth for Community Health Centers of Southern Iowa. The Albia and Chariton offices were both relocated to new, improved facilities, and in-house pharmacy services were introduced in the Leon office. In addition, the team grew by approximately 15%, services were provided to more than 1,200 new patients, and patient visits increased by more than 10,000 over the prior year. The organization also implemented a scholarship program in local schools. Throughout this period of growth, CHCSI has remained committed to their mission to make high quality health care accessible to everyone in the region.



Crescent Community Health Center

Dubuque



Crescent Community HEALTH CENTER

an iowa *health+* center



18,838
PATIENT VISITS



6,437
PATIENTS SERVED



241
HOMELESS PATIENTS SERVED



204
VETERANS SERVED



8,058
MEDICAL VISITS



10,780
DENTAL VISITS

Julie Woodyard, Executive Director
jwoodyard@crescentchc.org

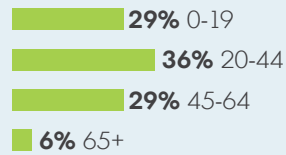
(563) 690-2860 www.crescentchc.org

CrescentCommunityHealthCenter @Crescent_CHC

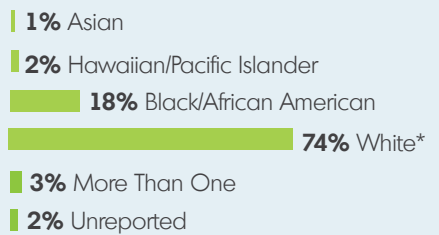
@crescentchc

Crescent Community Health Center
1789 Elm Street, Suite A
Dubuque, IA 52001

age of patients : % of patients in each age group

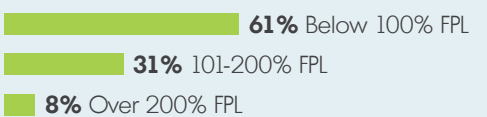


race & ethnicity : % of patients by race and ethnicity

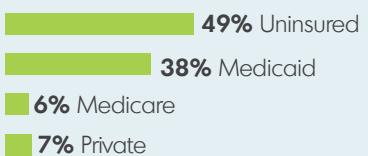


*10% indicate they're of Hispanic/Latino origin

patient income : as % of federal poverty level based on # of patients



insurance source : based on # of patients



Health Center Highlight: Brain Health and Substance Use Disorder Treatment Partnerships

Crescent Community Health Center partners with two local agencies to provide on-site brain health and substance use disorder treatment within the Crescent clinic. The partnership with Hillcrest Family Services began in 2016 and the partnership with Substance Abuse Services Center began in late 2017 with the help of the Access Increases in Mental Health and Substance Abuse Services (AIMS) grant from the Health Resources and Services Administration (HRSA).



Eastern Iowa Health Center

Cedar Rapids



47,207
PATIENT VISITS



11,300
PATIENTS SERVED



2,185
HOMELESS PATIENTS
SERVED



106+
VETERANS SERVED



41,698
MEDICAL VISITS



5,509
DENTAL VISITS

Joe Lock, CEO
jlock@eihc.co

(319) 730-7300 www.easterniowahealthcenter.com

easterniowahealthcenter EIHealthCenter

Family Medicine & Pediatrics
1201 3rd Avenue SE
Cedar Rapids, IA 52403

Women's Health Center
4251 River Center Court NE
Cedar Rapids, IA 52402

Eastern Iowa Dental Center
1225 3rd Avenue SE
Cedar Rapids, IA 52403

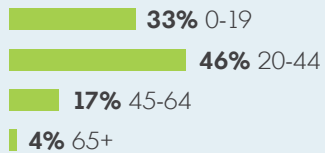
Administrative Headquarters
1030 5th Avenue SE, Suite 2400
Cedar Rapids, Iowa 52403

Health Center Highlight: Expanding Access to Oral Health Services in Eastern Iowa

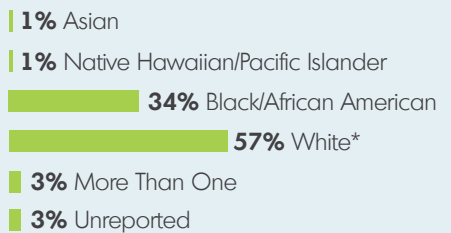
In 2017, Eastern Iowa Health Center worked with local partners and funders to develop Eastern Iowa Dental Center (EIDC). EIDC opened to the community on March 6, 2017, with support from area dentists, nonprofit organizations, and health care providers. The dental center has increased access to preventive and urgent dental services for thousands of low-income patients living in the EIHC service area. In the first ten months of operation, EIDC provided oral healthcare services to 2,676 unduplicated patients in 5,509 visits.



age of patients :: % of patients in each age group

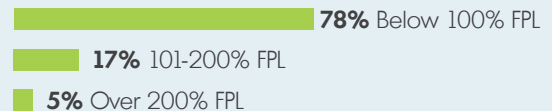


race & ethnicity :: % of patients by race and ethnicity

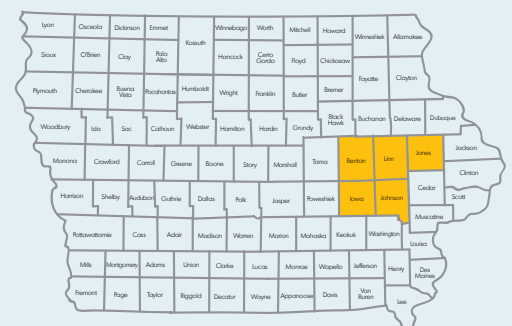
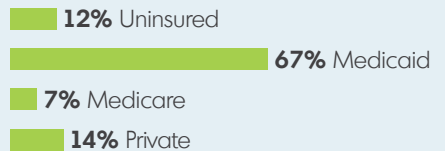


*8% indicate they're of Hispanic/Latino origin

patient income :: as % of federal poverty level based on # of patients



insurance source :: based on # of patients



Peoples Community Health Clinic

Waterloo; Clarksville



an iowa *health+* center



58,389
PATIENT VISITS



17,389
PATIENTS SERVED



1,264
HOMELESS PATIENTS SERVED



243+
VETERANS SERVED



42,381
MEDICAL VISITS



9,922
DENTAL VISITS



3,088
BEHAVIORAL HEALTH VISITS



2,374
ENABLING SERVICES VISITS



624
OTHER VISITS

Christine Kemp, CEO

ckemp@peoples-clinic.com

(319) 874-3000

www.peoples-clinic.com

peoplesclinic

@peopleswloo

Peoples Community Health Clinic

905 Franklin Street
Waterloo, IA 50703

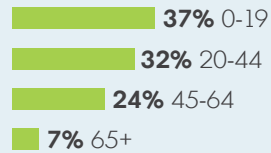
Peoples Clinic Butler County

118 South Main Street
Clarksville, IA 50619

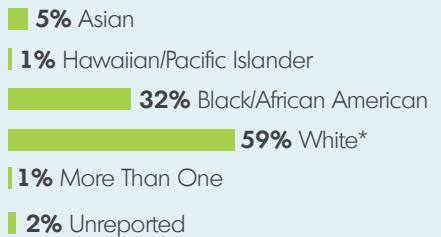
Health Center Highlight: Quality Focused Care

Peoples Community Health Clinic has consistently been recognized by the HRSA Health Center Program as a high level quality performer. Categories of quality have included achieving Patient Centered Medical Home status, addressing health disparities, and enhancing access to care. In 2016, Peoples Clinic exceeded national clinical quality benchmarks, including Healthy People 2020 goals for chronic disease management, preventive care, and perinatal/prenatal care. In 2017, Peoples Clinic was also recognized as a Health Center Quality Leader.

age of patients : % of patients in each age group

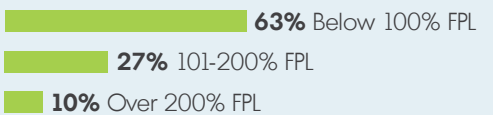


race & ethnicity : % of patients by race and ethnicity

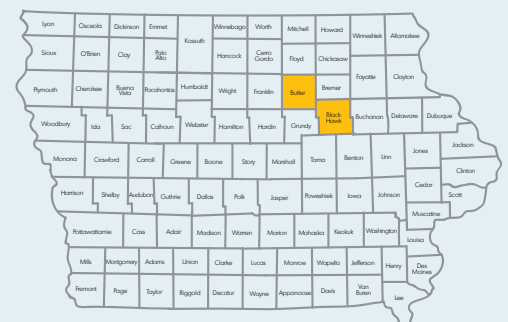
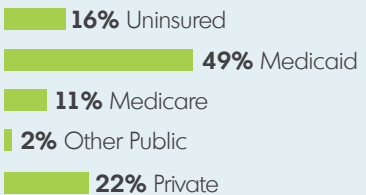


*10% indicate they're of Hispanic/Latino origin

patient income : as % of federal poverty level based on # of patients



insurance source : based on # of patients



Primary Health Care, Inc.

Des Moines; Ames; Marshalltown



138,095
PATIENT VISITS



37,695
PATIENTS SERVED



3,162
HOMELESS PATIENTS SERVED



733+
VETERANS SERVED



96,066
MEDICAL VISITS



26,892
DENTAL VISITS



5,827
BEHAVIORAL HEALTH VISITS



9,310
ENABLING SERVICES VISITS

Kelly Huntsman, CEO

khuntsman@phcinc.net

(515) 248-1447 www.phciowa.org

primaryhealthcareiowa @PHCiowa @PHCiowa

Administrative Office

1200 University Ave., Ste. 200
Des Moines, IA 50314

East Side Clinic

3509 East 29th Street
Des Moines, IA 50317

PHC at Hoover High School

4800 Aurora Avenue
Des Moines, IA 50310

University Clinic

1200 University Ave., Ste. 120
Des Moines, IA 50314

PHC at Mercy

250 Laurel Street
Des Moines, IA 50314

PHC at Youth Emergency Shelter & Services

918 SE 11th Street
Des Moines, IA 50309

University Dental Clinic

1200 University Ave. Ste. 100
Des Moines, IA 50314

West Side Clinic

1601 NW 114th St. #334
Clive, IA 50325

PHC at CISS

1420 Mulberry Street
Des Moines, IA 50309

The Project of PHC

1200 University Ave., Ste. 120
Des Moines, Iowa 50314

Marshalltown Clinic

412 East Church Street
Marshalltown, IA 50325

Mobile Health Unit

Various Locations
Around Central Iowa

PHC Pharmacy

1200 University Ave., Ste. 105
Des Moines, IA 50314

Marshalltown Dental Clinic

112 East Linn Street
Marshalltown, IA 50158

Homeless Support Services/ Centralized Intake

1200 University Avenue
Des Moines, IA 50314

Engbretsen Clinic

2353 SE 14th Street
Des Moines, IA 50320

Story County Clinic

3510 Lincoln Way
Ames, IA 50010

Engbretsen Dental Clinic

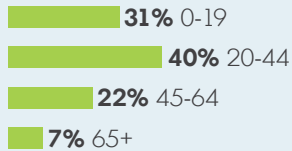
2353 SE 14th Street
Des Moines, IA 50320

Scavo High School

1800 Grand Avenue
Des Moines, IA 50309

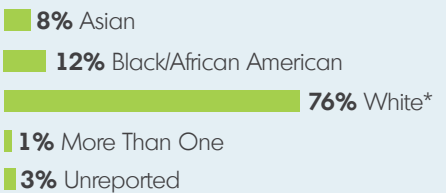
age of patients

% of patients in each age group



race & ethnicity

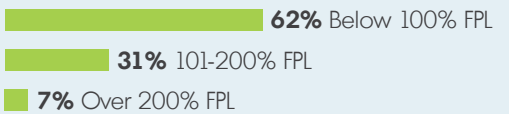
% of patients by race and ethnicity



*39% indicate they're of Hispanic/Latino origin

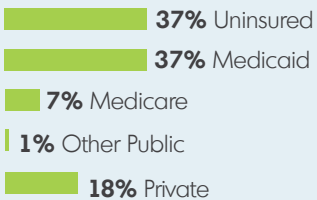
patient income

as % of federal poverty level based on # of patients



insurance source

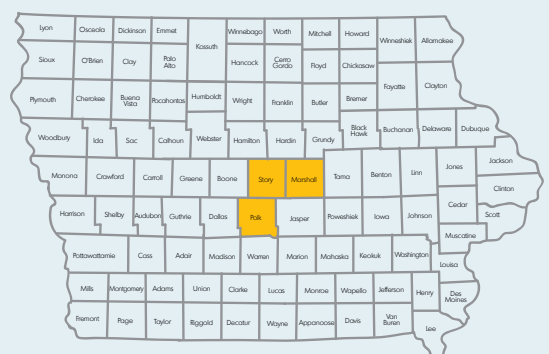
based on # of patients



Health Center Highlight: Medication Assisted Treatment (MAT)

In response to the opioid epidemic, PHC is leading the charge to combat opioid addiction by providing Medication Assisted Treatment (MAT). MAT is an intervention using medication to ease the cravings of someone seeking treatment for the addiction of opioids (such as heroin or prescription pain killers).

Suboxone, the most common treatment option, is an FDA approved medication that has been proven to help those addicted to opioids. When prescribed alongside behavioral health counseling, Suboxone is effective in helping people addicted to opioids remain drug free. PHC has three physicians who have received the special training and licensure, and three nurse practitioners are currently in training to prescribe Suboxone. PHC's physicians have been providing MAT services in central Iowa for three years.



Promise Community Health Center

Sioux Center



13,624
PATIENT VISITS



4,750
PATIENTS SERVED



200
HOMELESS PATIENTS SERVED



40+
VETERANS SERVED



8,618
MEDICAL VISITS



4,401
DENTAL VISITS



267
BEHAVIORAL HEALTH VISITS



338
VISION VISITS

Nathan VanderPlaats, Executive Director
nvanderplaats@promisechc.org

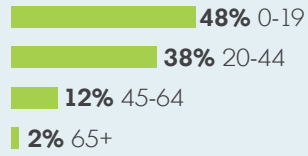
- (712) 722-1700
- www.promisechc.org
- [promisechc](https://www.facebook.com/promisechc)
- [@promisechc](https://twitter.com/promisechc)

Promise Community Health Center
338 1st Avenue NW
Sioux Center, IA 51250

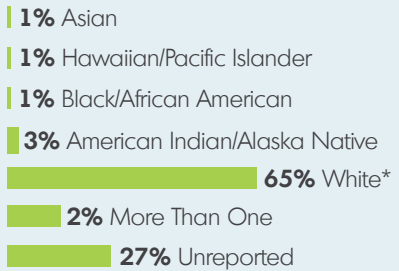
Health Center Highlight: Victim Advocate

Family Crisis Centers of Northwest Iowa has partnered with Promise Community Health Center to place a bilingual crime victim advocate in the health center. The partnership is an effort to more effectively reach vulnerable, underserved people who have been the victims of intimate partner violence or other crimes.

age of patients : % of patients in each age group



race & ethnicity : % of patients by race and ethnicity

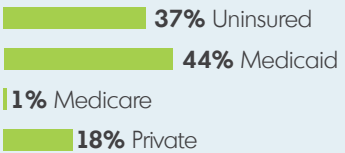


*50% indicate they're of Hispanic/Latino origin

patient income : as % of federal poverty level based on # of patients



insurance source : based on # of patients



Proteus, Inc.

Des Moines; Fort Dodge; Iowa City



2,254
PATIENT VISITS



1,206
PATIENTS SERVED



11+
VETERANS SERVED



1,890
MEDICAL VISITS



80
DENTAL VISITS



11
BEHAVIORAL
HEALTH VISITS



67
VISION VISITS



206
ENABLING
SERVICES VISITS

702 migrant workers

an individual whose principal employment is in agriculture, who has been so employed within the last 24 months, and who establishes for the purposes of such employment a temporary abode.

504 seasonal workers

an individual whose principal employment is in agriculture on a seasonal basis and who is not a migratory agricultural worker.

Jesus Soto, CEO

jesuss@proteusinc.net



(515) 271-5306



www.proteusinc.net



ProteusInIowa

Des Moines Office

1221 Center Street, Suite 16
Des Moines, IA 50309

Iowa City Office

1548 South Gilbert Street
Iowa City, IA 52240

Fort Dodge Office

107 North 7th Street
Fort Dodge, IA 50501

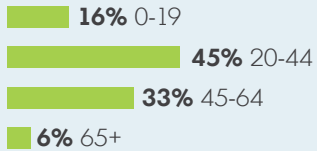
Health Center Highlight: Hola Program

The Hola Program is a service that is hosted by Proteus that is put on by several agencies through the Des Moines metro once per month to help with services like legal assistance, financial education, family planning, counseling and referrals to other agencies. This program is offered in the Des Moines area.



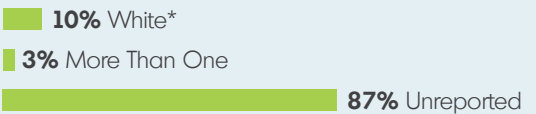
age of patients

• % of patients in each age group



race & ethnicity

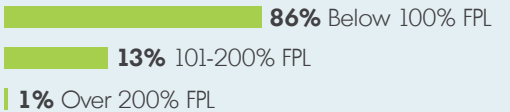
• % of patients by race and ethnicity



***98% indicate they're of Hispanic/Latino origin**

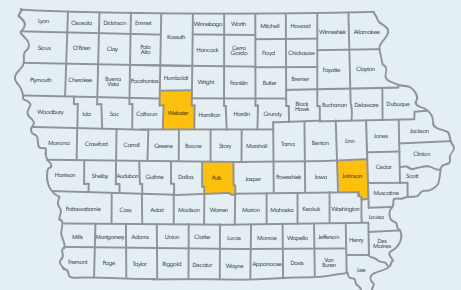
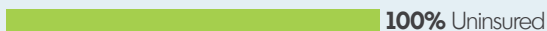
patient income

• as % of federal poverty level based on # of patients



insurance source

• based on # of patients



River Hills Community Health Center

Ottumwa; Richland; Centerville; Sigourney



58,227
PATIENT VISITS



17,902
PATIENTS SERVED



54
HOMELESS PATIENTS SERVED



391+
VETERANS SERVED



27,516
MEDICAL VISITS



21,347
DENTAL VISITS



9,364
BEHAVIORAL HEALTH VISITS

Rick Johnson, CEO

rjohnson@riverhillshealth.org

(641) 954-9971

www.riverhillshealth.org

@RiverHillsCommunityHealthCenter

Administrative Office

216 South Market Street
Ottumwa, IA 52501

Wapello County Clinic

201 South Market Street
Ottumwa, IA 52501

Keokuk County Clinic – Richland

100 West Main Street
Richland, IA 52585

Appanoose County Clinic – Centerville

1015 North 18th Street, Suite C
Centerville, IA 52544

Keokuk County Clinic – Sigourney

300 West Kelly Street
Sigourney, IA 52591

Patient Accounts & Medical Records Office

207 West 2nd Street
Ottumwa, Iowa 52501

Health Center Highlight: 2017 Million Hearts Hypertension Control Champion Award

River Hills Community Health Center was selected as one of 24 health care organizations to receive the Million Hearts Hypertension Control Champion Award for 2017. The award was based on demonstrating proven strategies to help Hypertensive Patients achieve compliant blood pressure control at rates above the Million Hearts Target of 70%. River Hills CHC was the only organization in Iowa to receive this award.



age of patients : % of patients in each age group

39% 0-19

33% 20-44

20% 45-64

8% 65+

race & ethnicity : % of patients by race and ethnicity

1% Asian

6% Black/African American

89% White*

4% Unreported

*13% indicate they're of Hispanic/Latino origin

patient income : as % of federal poverty level based on # of patients

46% Below 100% FPL

46% 101-200% FPL

8% Over 200% FPL

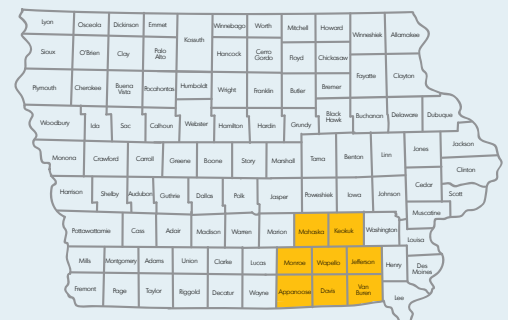
insurance source : based on # of patients

33% Uninsured

36% Medicaid

6% Medicare

25% Private



Siouxland Community Health Center

Sioux City; South Sioux City, NE



106,669
PATIENT VISITS



27,745
PATIENTS SERVED



156
HOMELESS PATIENTS SERVED



290+
VETERANS SERVED



74,730
MEDICAL VISITS



17,429
DENTAL VISITS



5,256
BEHAVIORAL HEALTH VISITS



132
VISION VISITS



9,122
ENABLING SERVICES VISITS

Mari Kaptain-Dahlen, CEO

mkaptaindahlen@slandchc.com

(712) 252-2477 www.slandchc.com

Siouxland Community Health Center

@slandchc @slandchc

Siouxland Community Health Center

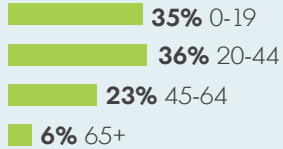
1021 Nebraska Street
Sioux City, IA 51105

Siouxland Community Health of Nebraska

3410 Futures Drive
South Sioux City, NE 68776

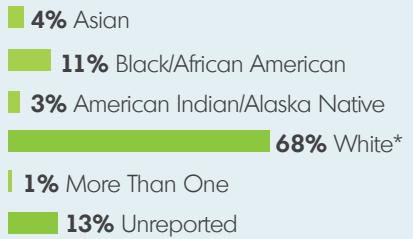
age of patients

∴ % of patients in each age group



race & ethnicity

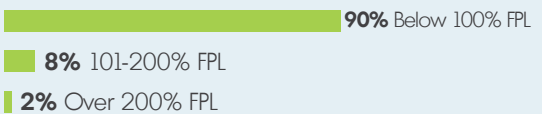
∴ % of patients by race and ethnicity



*38% indicate they're of Hispanic/Latino origin

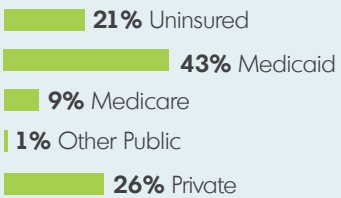
patient income

∴ as % of federal poverty level based on # of patients



insurance source

∴ based on # of patients



Health Center Highlight: Street Medicine Project

On Monday and Thursday evenings a team of volunteers from Siouxland Community Health Center and other local health care providers visit shelters, food banks, soup kitchens, and other places where the city's homeless gather. They take blood pressures, check blood sugars, and offer basic first aid with medical supplies donated by the health care providers. When discovering patients who need non-emergent medical care beyond first aid, they are transported to the health center. The Street Medicine volunteers address the types of conditions that if left untreated, could lead to a more serious illness or condition. Michael Piplani, SCHC's Chief Medical Officer states, "Street Medicine greases the wheel to get immediate care to the most fragile members of society."



United Community Health Center

Storm Lake



11,999
PATIENT VISITS



4,027
PATIENTS SERVED



31+
VETERANS SERVED



7,323
MEDICAL VISITS



4,676
DENTAL VISITS

Rich Gehrig, Executive Director
rich@uchcsl.com

(712) 213-0109 www.uchcsl.com

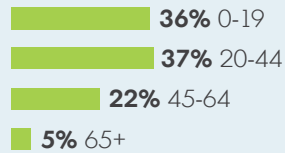
f UCHCSL

United Community Health Center
715 West Milwaukee
Storm Lake, IA 50588

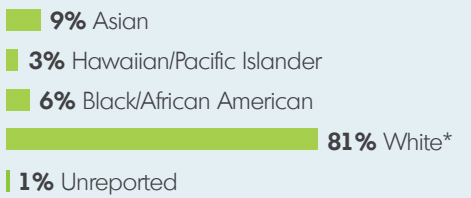
Health Center Highlight: Screening, Brief Intervention and Referral to Treatment (SBIRT)

United Community Health Center offers these screenings as part of the primary care intake process to evaluate the impact of substance use on a patient's health. This program is offered in collaboration with the Iowa Primary Care Association and is proving to be a great tool for getting patients the help they need in a confidential, secure environment.

age of patients : % of patients in each age group

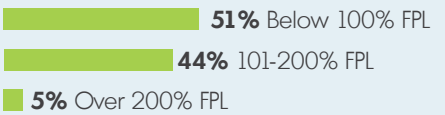


race & ethnicity : % of patients by race and ethnicity

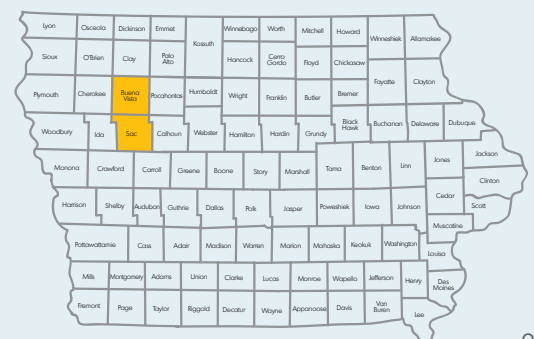
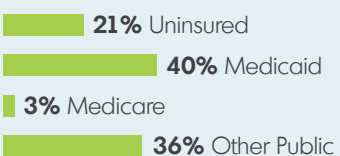


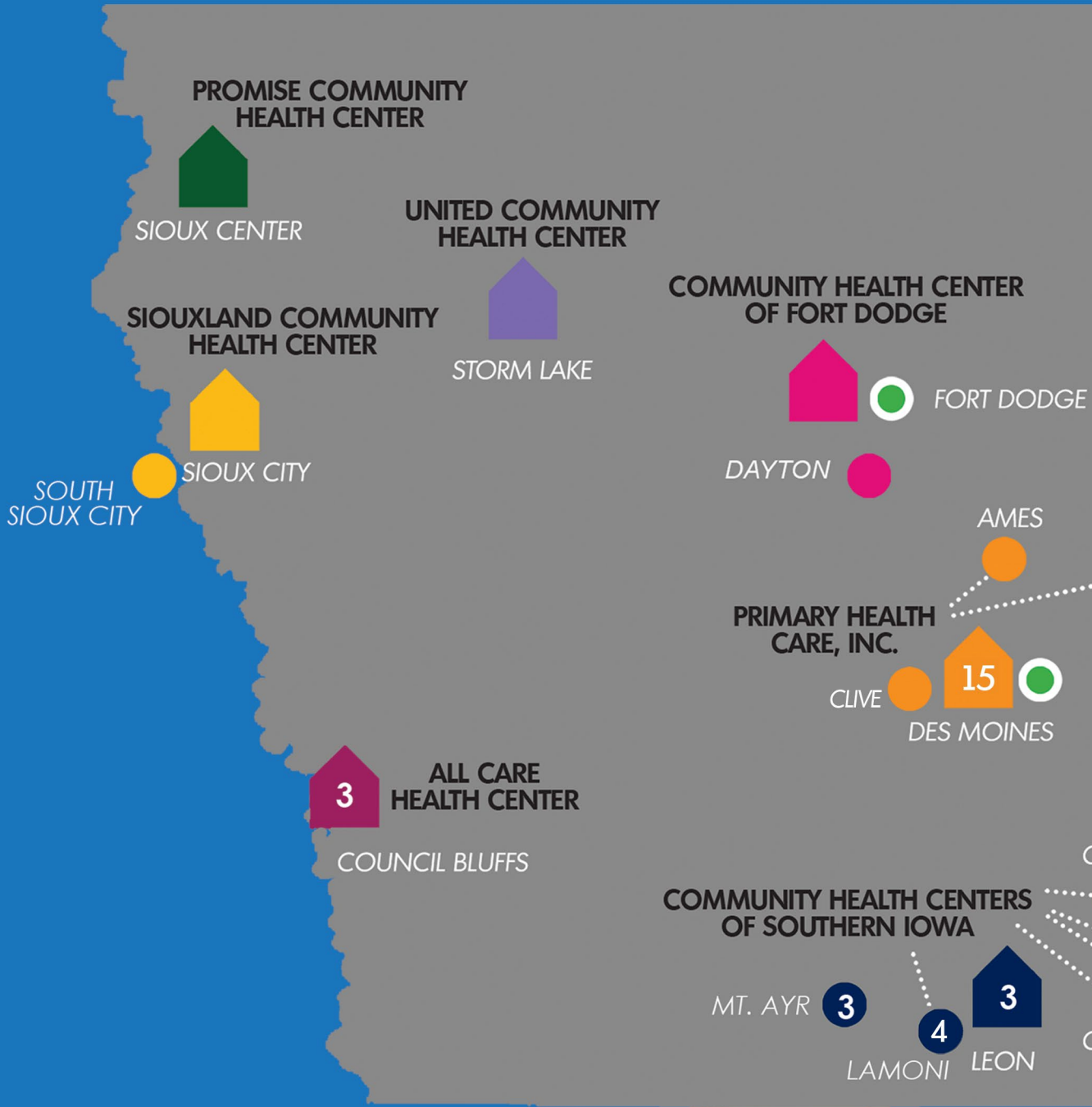
*53% indicate they're of Hispanic/Latino origin

patient income : as % of federal poverty level based on # of patients



insurance source : based on # of patients



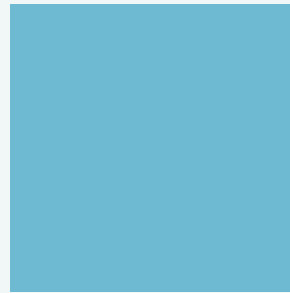
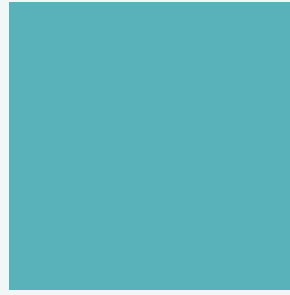
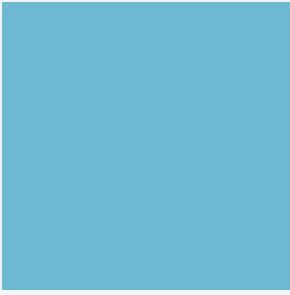


-  MAIN SITE CLINICS
-  SATELLITE LOCATIONS
-  PROTEUS, INC. SITES



80 DELIVERY SITES IN IOWA

Community Health Centers provide primary and preventive healthcare services at 44 full-service sites and an additional 36 sites that include schools, nursing homes, homeless shelters and other locations where special populations are served. In total, Iowans can access healthcare services at 80 sites statewide.



9943 Hickman Road, Suite 103
Urbandale, Iowa 50322

www.iowapca.org

